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Company Background



The B & H Worldwide group of companies was established in the United Kingdom in 1988 and has grown into a multi-national organisation operating in four continents through a combination of investment and acquisition.

As a privately owned company, we are a highly focused and extremely capable logistics specialist with a global presence and extended agency representation throughout most countries of the world.

Concentrating our efforts over the last eighteen years on the provision of bespoke services to the aviation and aerospace industries, we have successfully built a solid reputation for outstanding levels of service at highly competitive prices.

Our extensive list of aviation customers bears testimony to the quality and reliability of our services.

Our Services

B & H Worldwide handles the physical distribution of a large variety of aircraft parts from many different organisations throughout the world.



Freight

Our global capabilities are matched by our local knowledge of the markets in which we operate. We have a wealth of expertise and experience in dealing with the world's airlines and shipping lines. Additionally, we liaise closely with government departments and regulatory bodies such as Customs authorities.

We understand that the movement of goods, particularly by air, is of primary importance to our customers, and as such we always seek to add value to our products at every opportunity; whether through enhanced customer service or innovative and user friendly IT solutions. All our worldwide offices operate common software programs and this enables us to process shipments in a universal format right across our network.

The benefits of standardised management reporting are obvious and our customers worldwide enjoy a uniformity of service which is rarely equalled by our competitors.

Courier

Because B & H does not believe in compromise where our customers' interests are concerned, we've always ensured that our core business activities have been fully supported by the in-house development of complementary distribution services. Our courier service is operated through a carefully selected and managed group of independent operators and integrators.



At B & H Worldwide,
we talk your language
and understand your
business.

Industry Terminology

Our staff are thoroughly conversant with aviation jargon and fully understand the differences between a time critical component and a genuine AOG. We know too the difference between an FAA8130 and a JAA Form 1. You can talk to us in your own language!

Specialist Handling Experience

We have many years experience in handling awkward, bulky or hazardous consignments such as aircraft engines, oxygen generators and delicate avionics components such as gyroscopes.

In-Depth Customs Knowledge

There are many special Customs regimes around the world which have been designed specifically to facilitate the inward and outward movement of aircraft parts. At B & H we offer free advice and consultancy to all our customers on the best way to move and/or store parts.

Software

Our tracking systems are designed in-house specifically around the needs of the aviation industry. We have listened extensively to our customers over the years and have produced highly-tailored and sophisticated software systems which add great value to our forwarding services.

Customer Service

As a B & H customer you will never speak to a faceless voice based in a call centre, nor will you have to navigate endless menus giving irrelevant options. At B & H we believe in the human touch!

Specialist Logistics Management Aviation and Aerospace

Since the inception of B & H Worldwide in the 1980s, our core area of operational expertise has been in the provision of logistical support services to the aviation and aerospace industries.



Our expertise in this highly competitive field has led us to become one of the foremost suppliers of physical distribution services to both operators and vendors alike. Worldwide clients now include many of the best-known corporations in the aviation business. Our offices and agencies worldwide operate 24 x 7 throughout the year, thus ensuring that access to our service is never compromised.

In keeping with a company which has embraced IT as an essential part of the distribution process, B & H has also developed a flexible suite of software designed for the particular needs of the aviation industry.

Some of the specialist services provided:

- AOG and Next Flight Out
- Timed Delivery and On Board Courier
- Project Shipping
- Aircraft Engine Logistics
- Dangerous Goods
- DGSA Consultancy
- Packing
- Warehousing and Inventory Control
- Neutralisation
- Assembly Consolidation
- Export and Import Licensing
- Consular Services

Products



Our products are tailored to meet the specific logistics requirements of business.

Airfreight

- Direct services to, from and between all key commercial centres of the world
- Consolidation services to and from most main cities

Warehousing and Distribution

- Pick and Pack
- Stock Control
- Order Management

Courier and Parcel Services

- Global Courier Services
- Parcel services to European and selected world-wide destinations
- On Board Courier

Brokering

- Road Freight
- Sea Freight
- Charter Services

Information Technology

B & H Worldwide has invested heavily in IT. Much of this investment has been targeted to ensure that we have an in-house capability to develop and adapt systems to meet the specific requirements of the aviation and aerospace industries.

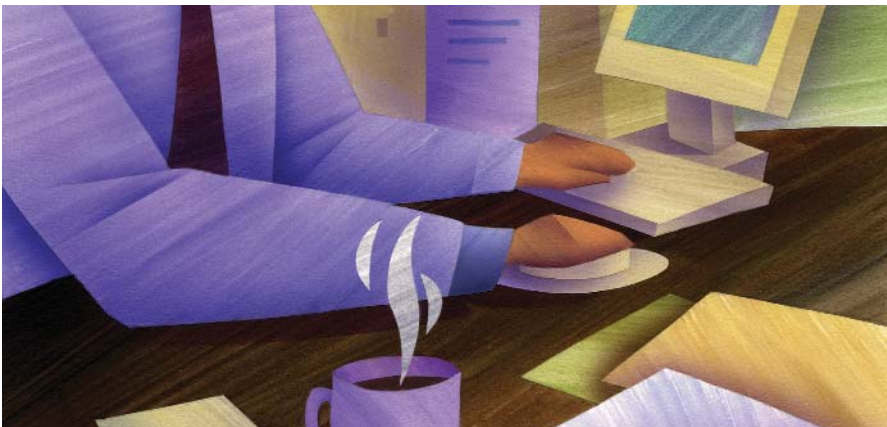


We are able to produce reports that provide the required information in the customer's preferred format. Data from our systems can be integrated directly into your own operational or accounting systems.

Regular shippers are provided with our flexible implant system which can be customised to suit any particular requirements. This streamlines the processing of consignments by storing addresses and guiding users through the necessary steps.

Customers are also provided with access to our web-based tracking systems which are described in more detail on the next page.

Tracking and Tracing



Our dedicated personnel realise that information regarding the status of consignments is of paramount importance. To this end we have developed OnTrack.

OnTrack is B & H Worldwide's robust and sophisticated online multi-modal tracking system. Produced and developed in-house and based on feedback from our customers, it was devised as a tool for the aviation and aerospace communities. The system has many features unique to those industries; including a round-trip tracking facility to cover the repair and overhaul cycle of aircraft parts. This means that you can easily monitor the turnaround time being achieved on your repairs as the entire round trip can be viewed on one screen.

One of the advantages of OnTrack is that it allows your shipments to be monitored by different departments within your organisation using information they already have. For example, your purchasing department can track by your purchase or repair order number without needing to know the carrier's air waybill number as, unlike most tracking systems, there is no need to cross-refer an air waybill number to your order. Similarly an engineering department is able to locate a consignment using a part number that was included in the shipment.

OnTrack is available via a password protected website which is available and updated 24 hours a day.

Our Global Network

We continue to extend our global presence through the establishment of our own strategically located offices. This network is complemented through the careful selection and management of our worldwide agents and partners.



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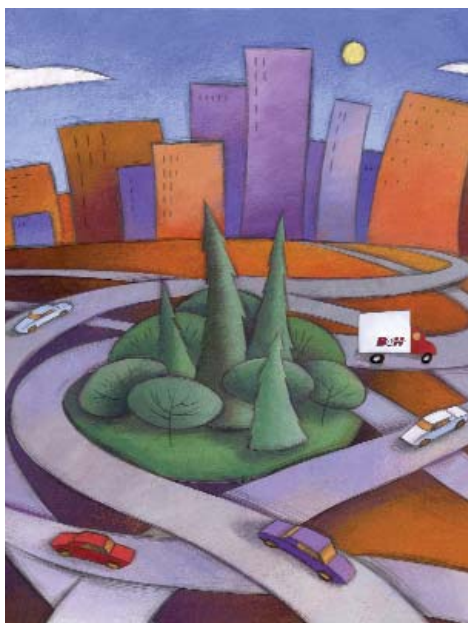
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